

#### NEW DISCOVERY HOMEOWNERS' ASSOCIATION

## ANNUAL GENERAL MEETING

November 3, 2009



#### Welcome

 Meeting is open to all homeowners and residents of New Discovery

 Homeowners with accounts in good standing are eligible to vote



## Agenda

- Welcome and introductions
- President Comments
- Financial report
- Landscape committee report
- Collection Policy & Update
- Question period
- Orders of Business
  - Disposal of 2007 & 2008 Proxies
  - Management Companies
  - Nomination and election of directors



#### **Board of Directors**

#### **BOARD MEMBERS**

- Randy Pasay, President
- Michael Mercier, Vice-president
- Ron Parisien, Treasurer
- Bob Morrison, Secretary
- Judy Collins
- Greg Guatto
- Eric Muller



#### Guests

- Erin Faupel & Paul Atkinson
   ULS Maintenance & Landscaping
- Jamie Cooper, President DRCA



#### What is the NDHA?

- Established by the developer in 2000
- Community led since June 2006
- Volunteer positions
- Memorandum and articles of association are available on the website www.discoveryridge.com



#### What does NDHA do?

- On behalf of the City stewards and maintenance of "green spaces"
- Excludes: Social and community-focused activities and Griffith Woods



## President's Report

- Background
- Issues facing future board
  - Bidding 2010/2011 MaintenanceContract
  - Enforcement of collection policy
  - Encumbrance on new Griffith properties
  - Recruitment of new board members
  - Continuing to work with DRCA



#### NEW DISCOVERY HOMEOWNERS' ASSOCIATION

#### FINANCE UPDATE

Ron Parisien, Treasurer



#### Finance Committee

- Highlights
  - -Issuing the 2009 invoices
  - Implement collection policy
  - -Members' Registry
  - -Collection of accounts in arrears



#### Year End Report December 31, 2008

#### **ASSETS**

- \$474,513 Cash & accrued interest
- \$110,398 Accounts receivable
- \$ 2,119 Other assets
- \$ 1 Property

#### LIABILITIES

• \$ 27,417 Accounts Payable

#### **NET ASSETS**

\$559,614 at the end of the year



## 2008 Financial Report Statement of Operations

#### Revenue

- \$485,607 Association fees
- \$ 19,954 Municipal funding
- \$ 24,388 Interest on late pymts
- \$ 12,223 Interest income

#### Expenses

- \$ 90,064 Non-recurring
- \$385,750 Operating
- \$ 19,916 Administrative



#### 2009 Budget

#### Revenue (on a cash basis)

- \$488,079 Association fees
- \$ 48,808 Less: outstanding receivables
- \$ 19,954 Municipal funding
- \$ 6,108 Interest income

#### **Total Revenues**

\$465,333

#### Expenses

- \$ 4,200 Non-recurring
- \$438,379 Operating
- \$ 32,491 Administrative

#### **Total Expenses**

\$475,070

**Net Budget** 

(\$ 9,737)



## Finance Committee Looking Forward

- Bill newly occupied residences
- Collection policy
- Start 2010 Budget
- Continue collections
- Post audited financial statements on the website.
- Have carry forward balance on 2010 invoices



#### NEW DISCOVERY HOMEOWNERS' ASSOCIATION

#### LANDSCAPING UPDATE

Michael Mercier, Vice-President



## Landscape Committee Report - Highlights

- Over 4,000 work hours
  - Soccer fields
  - Grass cutting
  - Clearing tree wells
  - Flower beds
  - Pruning
  - Waterfall electrical and lighting
  - Garbage pick-up
- Snow clearing
- Refurbish pump and piping for waterfall



## Landscape Committee Report - Challenges

- All areas of New Discovery have now received Final Acceptance Approval form the City and are now under our jurisdiction
- Thistle and weed spraying of the last couple of years has brought this under control
- Tree upkeep and restoration as required
- Pruning and trimming of trees and shrubs



#### Landscape Committee Report – Future focus

- Solicit quotes for a on-going landscape contract
- Assess and move forward with the redesign of the median Discovery Ridge Boulevard, down from traffic circle
- Assess willow growth and control around natural waterfall in phase 10



## Landscape Committee Report – Future focus

- Fences (wrought iron, brick, and stucco) will need to be apprised for status and maintenance required
- Establishment of agreement to deal with graffiti



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#### COLLECTIONS

Randy Pasay, President



## Collection Policy

- Background
- NDHA STEPS:
  - Mailing of invoices
  - Newsletter article in May
  - Boulevard sign in June
  - Fees due June 29th
  - Overdue accounts receive a copy of 2009 invoice in July marked 'PAST DUE'
  - Turnover unpaid fees to NDHA lawyer



## Collection Policy con't

- NDHA LAWYER STEPS:
  - Demand letter issued by NDHA lawyer
  - Redemption Period
  - Statement of Claim
  - Order Nisi (Order for Sale)
  - -Home is "Listed for Sale"



#### Status of Collections

- 2009 Status
  - 1,629 encumbered residences
  - -112 Outstanding accounts for 2009 (7%)



## Status of Collections con't

- Pre 2009
  - AR balance at Sep15, 2008 was \$237,432
  - 469 Notice of Arrears letters were issued commencing Sep 15 through to Nov 5, 2008
  - 72 FINAL NOTICE letters issued Dec 31, 2008
  - 98 DEMAND LETTERS issued by NDHA lawyer Feb 20 & May 22, 2009
- 23 files are currently with the NDHA's Lawyer and the rest are at various "pre-lawyer" stages.
- 22 Statements of Claim have been filed; 8 currently remain to be settled
- Pre-2009 AR balance is \$19,706



#### Question Period

- Questions should be general in nature and of interest to the audience at large
- One question per individual



#### 2007 & 2008 Proxies

Disposal of 2007 & 2008
 Proxies



# NEW DISCOVERY HOMEOWNERS' ASSOCIATION

#### 3<sup>RD</sup> PARTY MGMT

**Greg Guatto** 



## 3<sup>rd</sup> Party Mgmt Company

- Background
- VALUE PROPOSITION:
  - Intermediary will allow Board to focus on larger picture and improve communication to all residents
  - Professional Property Manager with purchasing power and experience
  - Experienced at tender process and analyzing bids from qualified trades at competitive prices
  - Financial management and reporting skills
  - Reserve Fund study, comparable communities, etc.
  - Manage insurance needs, bylaw changes, and other administrative duties.
- Disadvantages
  - Additional expense to NDHA



#### NEW DISCOVERY HOMEOWNERS' ASSOCIATION

#### 2010 Nominations



#### 2010 Board Nominations

- Three to 10 board members (voting positions)
- Many opportunities with various communities (nonvoting positions)



#### 2010 Board Nominations

#### Returning members:

- -Judy Collins
- Greg Guatto
- Michael Mercier
- Bob Morrison
- -Ron Parisien
- Other nominations?
- Voting results will be posted on the website



## Adjournment

Thank you for attending

Contact us through the website:

www.discoveryridge.com

• Phone (403) 237-9595